CASE STUDY

Process Improvement Study by Desk

How we identified process automation opportunities for manual tasks with 75%-80% time and cost savings.



WHAT YOU WILL READ

The challenge · The outcomes · How we did it · Competencies applied

THE CHALLENGE

- Our client reached out to Boxley Group to identify and solve internal and process related challenges. These included manual processes, challenges reducing close cycle time, inequitable labor between desks, and potential internal control gaps.

THE OUTCOMES

- Recommendations of short/long term process improvements
- Identified process automation opportunities for manual tasks with 75%-80% time/cost savings
- Provided internal control gaps and recommendations
- Recommendation of task re-alignments
- Database for client to analyze further change options

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HOW WE DID IT

- Interview sessions with 102 employees to document routine tasks
- Analysis for automation opportunities
- Reviewed over/under employee utilization
- Data analysis of time-consuming processes
- Determined process improvement opportunities

COMPETENCIES APPLIED

Finance and Accounting Advisory **Human Resources Advisory**
Organizational Design and Capability **Process Optimization** **Process Management**
Information Technology

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DISCUSS A SIMILAR CHALLENGE: INFO@BOXLEYGROUP.COM